

NHPUC No. 5 – Water  
Lakes Region Water Company, Inc.

**NHPUC No. 5 – Water**  
**Lakes Region Water Company, Inc.**

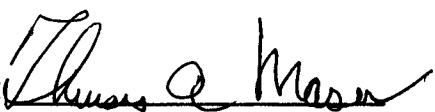
Supplemental No. 2

**Tariff for Water Service**  
**in**  
**The State of New Hampshire**



Authorized by **Docket DW 02-156; Order No. 24,196**

Issued: August 11, 2003  
Dated: August 1, 2003

Issued by:   
Thomas A. Mason, President

**RATE CASE EXPENSE SURCHARGE (RCE)**

For

**Consolidated Tariff Systems**

Far Echo Harbor • Paradise Shores • West Point  
Waterville Valley Gateway • Pendleton Cove • Wentworth Cove  
Deer Run • Woodland Grove • Echo Lake Woods  
Brake Hill Acres • Tamworth Water Works

**AVAILABILITY**

This schedule is applicable to all customers in the franchise area.

**CHARACTER OF SERVICE**

During Docket *DW 02-156*, the Company incurred various case expenditures. The Company sought recovery of such expenditures and the New Hampshire Public Utilities Commission (NHPUC) authorized the Company in accordance to *NHPUC Order No. 24,196* to recover \$33,026.31 of such expenditures by means of \$28.87 per unit surcharge assessed over a period of four (4) consecutive quarters in increments of \$7.22 per quarter.

**RATES**

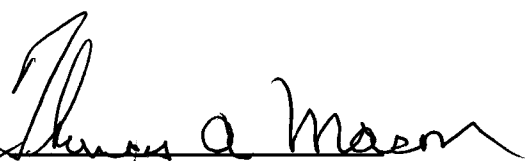
*Rate case expense surcharge* is \$28.87 per unit to be billed over the next four (4) consecutive quarters in increments of \$7.22 per quarter.

Quarter	1	2	3	4
	\$ 7.22	\$ 7.22	\$ 7.22	\$ 7.21

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued: August 11, 2003  
Dated: August 1, 2003

Issued by:   
Thomas A. Mason, President

**TEMPORARY RATE RECOUPMENT (TRR)**

For

**Consolidated Tariff Systems**

Far Echo Harbor • Paradise Shores • West Point  
Waterville Valley Gateway • Pendleton Cove • Wentworth Cove  
Deer Run • Woodland Grove • Echo Lake Woods  
Brake Hill Acres • Tamworth Water Works

**AVAILABILITY**

This schedule is applicable to all customers in the franchise area.

**CHARACTER OF SERVICE**

This is the recoupment of temporary rates for period of March 1, 2003 to July 31, 2003 as established in *DW 02-156*. This rate, in accordance with *NHPUC Order No. 24,131* and *Order No. 24,196*, is to be billed over the two (2) consecutive quarters in increments of \$2.88 per quarter.

**RATES**

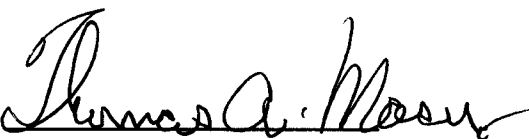
*Temporary rate recoupment* is \$5.75 per unit to be billed over the next two (2) consecutive quarters in increments of \$2.88 per quarter.

Quarter	1	2
	\$ 2.88	\$ 2.87

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued: August 11, 2003  
Dated: August 1, 2003

Issued by:   
Thomas A. Mason, President

**RATE CASE EXPENSE SURCHARGE (RCE)**

For

**175 ESTATES**

**AVAILABILITY**

This schedule is applicable to all customers in franchise area.

**CHARACTER OF SERVICE**

During Docket *DW 02-156*, the Company incurred various case expenditures. The Company sought recovery of such expenditures and the New Hampshire Public Utilities Commission (NHPUC) authorized the Company in accordance to *NHPUC Order No. 24,196* to recover \$33,026.31 of such expenditures by means of \$28.87 per unit surcharge assessed over a period of four (4) consecutive quarters in increments of \$3.61 per quarter.

**RATES**

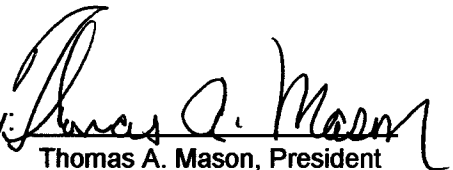
*Rate case expense recoupment* is \$28.87 per unit to be billed over the next eight (8) consecutive quarters in increments of \$3.61.

Quarter	1	2	3	4	5	6	7	8
	\$3.61	\$3.61	\$3.61	\$3.61	\$3.61	\$3.61	\$3.61	\$3.60

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued: August 11, 2003  
Dated: August 1, 2003

Issued by:   
Thomas A. Mason, President

**TEMPORARY RATE RECOUPMENT (TRR)**

For

**175 ESTATES**

**AVAILABILITY**

This schedule is applicable to all customers in franchise area.

**CHARACTER OF SERVICE**

This is the recoupment of temporary rates for period of March 1, 2003 to July 31, 2003 as established in *DW 02-156*. This rate is billed in accordance with *NHPUC Order No 24,131* and *Order No. 24,196* to be billed in increments over the next eight (8) consecutive quarters in increments of \$7.09 per quarter..

**RATES**

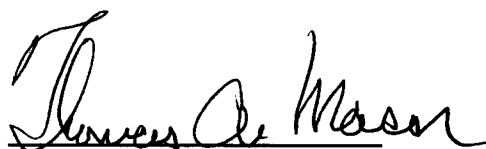
*Temporary rate recoupment* is \$56.70 per unit to be billed in increments over the next eight (8) consecutive quarters in increments of \$7.09 per quarter..

Quarter	1	2	3	4	5	6	7	8
	\$ 7.09	\$ 7.09	\$ 7.09	\$ 7.09	\$ 7.09	\$ 7.09	\$ 7.09	\$ 7.07

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Issued: August 11, 2003  
Dated: August 1, 2003

Issued by:   
Thomas A. Mason, President

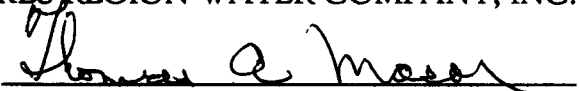
NHPUC TARIFF # 5  
WATER

LAKES REGION WATER COMPANY, INC.

Issued: April 27, 1999

LAKES REGION WATER COMPANY, INC.

BY:



Thomas A. Mason, President

ISSUED IN ACCORDANCE WITH NHPUC REPORT AND ORDER NO. 23,146  
IN DOCKET DR 97-188 AND DR 98-112  
DATED FEBRUARY 11, 1999

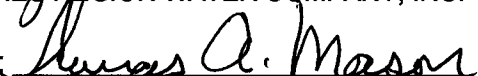


**TABLE OF CONTENTS**

	<b><u>PAGE</u></b>
<b>Service Area</b>	2
<b>Terms and Conditions</b>	3-8
<b>Rate Schedule</b>	
Consolidated Tariff Systems	
General Service – Metered	9
Far Echo Harbor; Paradise Shores; West Point; Waterville Valley Gateway; Hidden Valley; Hidden Valley Shores; Wentworth Cove; Pendleton Cove; Deer Run; Woodland Grove; Echo Lake Woods; Brake Hill Acres	
Waterville Valley Gateway – Unmetered	10
Tamworth Water Works – Unmetered	11
Rate Case Expense Surcharge	12
NHPUC Docket No. DR 97-188/DR 98-112; Order No.23,146	
General Service – Unmetered	12-A
175 Estates	
<b>Supplemental No. 2</b>	13-16
Rate Case Surcharge	13
NHPUC Docket No. DW 02-156; Order No. 23,146 All divisions except 175 Estates	
Temporary Rate Recoupment	
NHPUC Docket No. DW 02-156; Order No. 23,146 All divisions except 175 Estates	14
Rate Case Surcharge	15
NHPUC Docket No. DW 02-156; Order No. 23,146 175 Estates	
Temporary Rate Recoupment	16
NHPUC Docket No. DW 02-156; Order No. 23,146 175 Estates	

LAKE REGION WATER COMPANY, INC.

By:



Thomas A. Mason, President

Lakes Region Water Company, Inc.

TERMS AND CONDITIONS

1. **Application for Service.**

Application for service should be made to Lakes Region Water Company, Inc. (the "Company"), Moultonboro, New Hampshire.

(a) New Customer Service Fee of \$18.00 will be included with first billing.

2. **Service Extensions.**

Extensions will be made to existing mains provided:

(a) Main pipe extensions shall be laid by and shall be the property of Lakes Region Water Company,

(b) Highways and streets in which an extension is to be made must have been laid out, lines and grades established, rough graded and dedicated to public use and easements granted to Lakes Region Water Company, Inc.

(c) The size of pipe shall be determined by the Company, in accordance with the New Hampshire Public Utilities Commission and with conditions surrounding the extension.

(d) For any extension made, the customer will be required to make a deposit with the Company in advance of construction for an amount equal to the estimated construction cost (exclusive of services and meters) of such extension. Such construction costs shall be adjusted to the actual cost upon completion.

(e) Except under unusual circumstances, construction of main extensions will be carried on between May 1 and October 1 of each year.

LAKES REGION WATER COMPANY, INC.

By:   
Thomas A. Mason, President

Effective Sept. 1, 2000  
Administrative Filing Request



3. **Service Pipe.**

The utility will install and maintain the service pipe from the main to the property line. It is the customers expense to provide and maintain the service pipe and valve from the property line. Any relocation of the service pipe on the customer's premises due to the change in grade, relocation of grade or otherwise shall be at the customer's expense, and in no event shall the Company be responsible for any damage done by water escaping therefrom. Each customer will install a stop and waste cock easily accessible and located inside the building near the service entrance.

4. **Pipes and Fixtures.**

All piping and fixtures of the customer shall be maintained by the customer in good repair, free from leaks and protected from freezing.

5. **Hot Water Tanks.**

All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum and relief valves in the pipe system to prevent any damage to such tanks and appliances should it become necessary to shut off the water on the street mains or service pipe. Service will be provided to such direct pressure installations only at the customer's risk and in no case will the Company be liable for any damage occasioned thereby.

6. **Use of Water.**

All persons shall avoid unnecessary use of water. They shall not allow water to run to prevent freezing or to run longer than necessary for proper use. The Company shall determine what constitutes waste or improper use and will restrict the same with Commission approval when necessary.

7. **Cross Connections.**

No cross connections between the public water system and any non-potable supply will be allowed unless protected by a system specifically designed for this purpose and the connection is approved by the Company and by the State Department of Environmental Services.

8. **Restricted Use.**

When necessary to conserve supply, the company with commission approval may restrict or prohibit the use of hand hose, lawn sprinklers, water cooler and air conditioning equipment.

LAKES REGION WATER COMPANY, INC.

By: Thomas A. Mason  
Thomas A. Mason, President

Lakes Region Water Company, Inc.

9. **Stoppage and Damage.**  
The water may be shut off for repairs or construction by a representative of the utility, in which case reasonable endeavor will be made to notify the customers effected. The utility shall not be responsible for any damage caused by periodic cleaning of pipes, opening or closing of valves or any other cause when reasonable care is exercised on the part of the utility.
10. **Tampering.**  
All curb cocks, valves, gates, shutoffs, standpipes, meters, etc. which are the property of the Company shall not be opened, closed, or tampered with by anyone other than a Company representative.
11. **Billing.**  
Bills will be rendered periodically in accordance with the "terms of payment" specified in the rate schedule and are due and payable by the Company's customers upon presentation.
12. **Deposit.**  
The utility reserves the right to require a deposit, and, if a deposit is required, then it shall be established in accordance with the New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.
13. **Service Charges.**  
Shutoffs, connections and reconnections, etc. shall be done only by an authorized representative of the Company. Fees for service calls are as follows:
 

FEH, PS, WP	\$30.00
WVG, DR, WG, ELW, 175	\$42.00
HV, TWW	\$35.00
WC, PC, BHA	\$40.00
14. **Collection Policy.**
  - (a) If a bill for service is unpaid and no arrangements for payment are made thirty (30) days after it has been rendered, the utility reserves the right to disconnect the service in accordance with the New Hampshire Public Utilities Rules and Regulations prescribing standards for water utilities.
  - (b) Whenever the Company sends an employee to the customer's premises for the purpose of disconnecting service for non-payment and the customer tenders payment in full of the bill to prevent disconnection, the Company may require that full payment plus one-half the service charge be paid in cash.

LAKES REGION WATER COMPANY, INC.

By 

Thomas A. Mason, President

Docket No. DW 01-217

Order No. 23930

Dated March 8, 2002

Lakes Region Water Company, Inc.

- (c) Fees for disconnection and reconnection are as described above in service charges.

15. **Emergency Service.**

Any service rendered by the Company on Saturdays, Sundays, holidays, or between the hours of 5:00 p.m. and 8:00 a.m. is considered to be an Emergency Service and the customer will be charged a service charge of one and one half (1 1/2) times the above stated service charge.

16. (Intentionally left blank)

17. **Meters.**

- (a) **Furnishing of Meters.**

All meters will be furnished by and remain the property of the Company, which reserves the right to stipulate the size, type, and make of the meter used, as well as the location of the setting.

- (b) **Meter Location.**

1. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter as nearly as possible between the point of entrance of the service pipe and the first outlet in the building.

2. Where this is impossible or impracticable it may be set, with Commission approval, at the property line or some other location designated by the Company. All expense in connection with the proper housing shall be borne by the customer.

3. A meter, once set, will be relocated only at the customer's expense.

- (c) **Meter Maintenance.**

All meters shall be maintained by and at the expense of the Company insofar as ordinary wear and tear are concerned, but the customer will be held responsible for damages as a result of freezing, hot water, or other external causes. When such damage occurs, the Company will furnish and set another meter to replace the one frozen or otherwise damaged, and the cost of such repairs, including replaced parts, labor, and transportation charges as are necessary, shall be paid for by the customer.

LAKES REGION WATER COMPANY, INC.

By: Thomas A. Mason  
Thomas A. Mason, President

Lakes Region Water Company, Inc.

(d) Meter Reading for House Transfer.

The charge for a meter reading requested for the transfer of a house will be the amount of a service charge described above and will be divided equally between buyer and seller.

(e) Meter reading.

The quantity recorded by the meter shall be taken to be the amount of water passing through the meter, which amount shall be accepted as conclusive by both the customer and the Company except when the meter has been found to be registering inaccurately, or has ceased to register. In such cases, the error will be adjusted in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

(f) Meter testing.

The Company reserves the right to remove and to test any meter at any time and to substitute another meter in its place. In the case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested in accordance with New Hampshire Public Utilities Commission Rules and Regulations prescribing standards for water utilities.

(g) Meter Removal.

Only the Company employees or representative shall be authorized to remove, inspect, or repair the meter on the customer's property. The customer shall notify the Company, as soon as it comes to his knowledge, of any injury to, or cessation in registration of the meter.

(h) Right of Access.

Any authorized Company representative shall have the right and be permitted access to the customer's premises at any reasonable time to inspect Company owned equipment.

18. **Penalty for Bad Checks.**

Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, the charge shall be the greater of \$5 or the actual administrative cost of recover.

19. **Vacancy of Premises.**

Until the Company is notified in writing of a change in occupancy, the customer of record will be held responsible for all charges.

LAKES REGION WATER COMPANY, INC.

By:   
Thomas A. Mason, President

Lakes Region Water Company, Inc.

20. **Availability Fee.**

Any customer disconnected at the customer's request, or pursuant to New Hampshire Code of Administrative Rules 1203.11, shall remain responsible for all minimum charges incurred during the lapse of service (disconnection period) and such charges shall be due when bills are issued in the ordinary billing cycle. Availability fees shall only be assessed to customers during the period of ownership. For the purpose of this section, "minimum charge" shall include all charges not based on the metered usage.

LAKES REGION WATER COMPANY, INC.

By: Thomas A. Mason  
Thomas A. Mason, President

**GENERAL SERVICE – METERED**  
For  
**CONSOLIDATED TARIFF SYSTEMS**

**DIVISIONS**

FAR ECHO HARBOR, PARADISE SHORES, WEST POINT, WATERVILLE  
VALLEY GATEWAY, HIDDEN VALLEY, HIDDEN VALLEY SHORES,  
WENTWORTH COVE, PENDLETON COVE, DEER RUN, WOODLAND  
GROVE, ECHO LAKE WOODS, BRAKE HILL ESTATES

**AVAILABILITY**

This schedule is available to all water service in the franchise area.

**CHARACTER OF SERVICE**

Water will be furnished at a minimum pressure of thirty (30) pounds per square inch and at a maximum pressure of sixty (60) pounds per square inch.

**RATES**

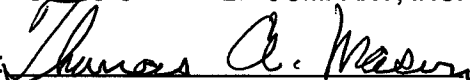
Minimum charge per customer per quarter	\$ 70.84
Or Annual flat rate	\$ 283.36
Minimum rate per 100 cubic feet	\$ 3.06

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Docket No. DW 02-156  
Order No. 24,196  
Dated: July 29, 2003

LAKES REGION WATER COMPANY, INC.

By:   
Thomas A. Mason, President

**GENERAL SERVICE – UNMETERED**  
For  
**CONSOLIDATED TARIFF SYSTEMS**

**DIVISION**

WATERTOWN VALLEY GATEWAY - POOL

**AVAILABILITY**

This schedule is available to all water service in the franchise area.

**CHARACTER OF SERVICE**

Water will be furnished at a minimum pressure of thirty (30) pounds per square inch and at a maximum pressure of sixty (60) pounds per square inch.

**RATES**

Annual rate for community pool \$ 781.00

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Docket No. DW 02-156  
Order No. 24,196  
Dated: July 29, 2003

LAKES REGION WATER COMPANY, INC.

By:   
Thomas A. Mason, President

**GENERAL SERVICE – UNMETERED**  
For  
**CONSOLIDATED TARIFF SYSTEMS**

**DIVISION**  
TAMWORTH WATER WORKS

**AVAILABILITY**  
This schedule is available to all water service in the franchise area.

**CHARACTER OF SERVICE**  
Water will be furnished at a minimum pressure of thirty (30) pounds per square inch and at a maximum pressure of sixty (60) pounds per square inch.

**RATES**

Minimum charge per customer per quarter	\$ 108.64
Or Annual flat rate	\$ 434.57

**TERMS OF PAYMENT**  
Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Docket No. DW 02-156  
Order No. 24,196  
Dated: July 29, 2003

LAKES REGION WATER COMPANY, INC.

By   
Thomas A. Mason, President



Lakes Region Water Company, Inc.

DIVISIONS - FAR ECHO HARBOR; PARADISE SHORES; WEST POINT  
WATERTOWN VALLEY GATEWAY, HIDDEN VALLEY, WENTWORTH  
COVE, PENDLETON COVE, DEER RUN, WOODLAND GROVE, ECHO  
LAKE WOODS, BRAKE HILL ACRES, TAMWORTH WATER WORKS

RATE CASE EXPENSE SURCHARGE

AVAILABILITY:

This schedule is applicable to all customers.

CHARACTER OF SERVICE:

This is the recoupment of rate case expenses incurred by the Company while establishing rates in NHPUC Docket DR 97-188 and DR 98-112. This rate is billed in accordance with NHPUC Report & Order NO 23,146.

RATES:

Quarterly

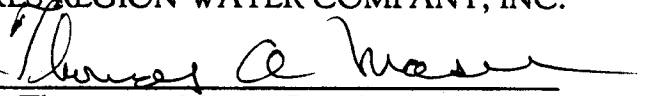
\$6.80

TERMS OF PAYMENT:

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

LAKES REGION WATER COMPANY, INC.

By:



Thomas A. Mason, President

**GENERAL SERVICE – UNMETERED**

**DIVISION**

175 ESTATES

**AVAILABILITY**

This schedule is available to all water service in the franchise area.

**CHARACTER OF SERVICE**

Water will be furnished at a minimum pressure of thirty (30) pounds per square inch and at a maximum pressure of sixty (60) pounds per square inch.

**RATES**

Minimum charge per customer per quarter	\$ 99.41
Or Annual flat rate	\$ 397.65

**TERMS OF PAYMENT**

Bills under these rates will be rendered quarterly and are due and payable upon presentation. Interest at the rate of eighteen percent (18%) per annum will be charged on all bills thirty (30) days past due.

Docket No. DW 02-156  
Order No. 24,196  
Dated: July 29, 2003

LAKES REGION WATER COMPANY, INC.

By:   
Thomas A. Mason, President